



The Challenge of Library Management: Leading With Emotional Engagement

Wyoma vanDuinkerken, Pixey Anne Moseley

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Change is inevitable and essential to any functioning institution. But change can be stressful, especially when it upsets established routines and patterns. Library managers need to be able to lead staff through episodes of change while remaining empathetic, and this book shows them how to

- Engage library staff in the process and encourage their active participation
- Navigate successfully through common types of change, such as space planning, departmental reorganization, and changes in work responsibilities
- Draw on concepts from psychology, communication, empowerment, planning, and evaluation to minimize friction

Most workplace changes are not ends in themselves but part of a continuous process of transition. Peppered with short narratives that use real-life examples of change principles, this book helps managers reassure their staff that change can be an opportunity for reflection and personal growth.

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